

Guide to The Work Number

Automated income and
employment verifications from
The Work Number database

The Work Number® from Equifax helps
privately and quickly provide automated
income and employment verifications 24
hours a day, 7 days a week to help keep your
life moving! No more searching for paystubs!



What can theworknumber.com do for me?

Get an Employment Data Report (EDR):

A consumer report required by the Fair Credit Reporting Act (FCRA) so you can see your personal information and who requested it. We want you to be able to see this report so here's how:



Fill out the Employment Data Report Request Form and mail or email it to:
Equifax Workforce Solutions
ATTN: EDR

3470 Rider Trail South
Earth City, MO 63045



Email: EDR@equifax.com

(Use of secure email function recommended)



866-222-5880
M-F 8:00 am - 8:00 pm (ET)



TTY- hearing impaired:
800-424-0253

If a Verifying Organization Needs Assistance:

(including mortgage lenders, property leasing,
financial institutions, a government agency, etc.)



theworknumber.com



800-367-5690
M-F 8:00 am - 8:00 pm (ET)



member@equifax.com

Freeze your Information to Verifiers:

If you would like to put a freeze on your employment
information available to verifiers:



Fill out the Freeze Request Form and
mail or email it to:

Equifax Workforce Solutions
ATTN: FREEZE

3470 Rider Trail South
Earth City, MO 63045



Email: twntfreeze@equifax.com -

(Use of secure email function recommended)



Phone: 1-866-222-5880

For assistance contact The Work Number
Employee Service Center at:

Phone: 800-367-2884
M-F 8:00 am - 9:00 pm (ET)

TTY- hearing impaired:
800-424-0253